

Clinical Application Specialist

Company Description

Soteria Medical B.V. is a Spin Off from Radboudumc in Nijmegen, The Netherlands, with a focus on the development, production, and sales of medical devices and instruments for Magnetic Resonance Imaging (MRI) and MRI guided interventions. Soteria's initial product is a robotic manipulator for MRI guided prostate biopsies and interventions - utilizing a newly developed and patented motor principle. The company is committed to improving the standard of care for patients worldwide, particularly for those with early-stage prostate cancer. The company is based in Arnhem, The Netherlands.

Role Description

As Soteria's Clinical Application Specialist your main responsibility will be post-sales installation and training of Soteria's products. Starting with Soteria's RCM (Remote Controlled Manipulator) for remote controlled and MR-guided prostate interventions.

Your main task is to ensure the customer (e.g. Radiologist, Technician, Operator) is properly trained and capable of using the system in their daily clinical practice.

You will primarily perform on-site training in Europe (and potentially outside Europe as well) and therefore will be travelling 50-70% of the time. You will be closely working with the customers to teach them the use of the system in clinical practice. The remainder of the time will be spend at our office in Arnhem for remote customer support and to support sales with preparations of conferences and installations.

Qualifications

- Excellent analytical and technical skills to diagnose and resolve technical issues
- Minimum Bachelor's degree (preferably in the field of medical imaging/MBRT)
- Minimum of 3 years clinical working experience with MRI (preferably image guided interventions)
- Ability to troubleshoot and resolve technical issues reported by customers
- Strong communication skills, with a customer-centric approach to work
- Ability to provide technical support and training to clinical users, including physicians and technologists
- Experience in working with medical software applications
- Experience with MRI guided interventions is a plus
- Fluent in English (verbal and written)
- Willingness to travel (in Europe) at least 50-70% of the time
- In possession of a driver's license (B)

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